



# Surfers Lodge

PENICHE

## Terms and conditions for group reservations

Surfers Lodge considers a 'group reservation' a booking with more than 7 persons.

- **Group reservation up until 10 people:**

20 % deposit of the total value of the booking needs to be paid to confirm the reservation, latest 10 days after the booking;

The remaining 80% needs to be paid latest 30 days before arrival date, if not Surfers Lodge will cancel the reservation;

If the customer cancel the reservation more than 30 days prior to check in date Surfers Lodge will refund the full value of the 20 % deposit paid by the customer;

If the customer cancels the reservation within 30 days prior to the check in date no refund will be made by Surfers Lodge.

- **Group reservation between 11 and 20 people:**

20 % deposit of the total value of the booking needs to be paid to confirm the reservation, latest 10 days after the booking;

The remaining 80% needs to be paid latest 60 days before arrival date if not Surfers Lodge will cancel the reservation;

If the customer cancel the reservation more than 60 days prior to check in date Surfers Lodge will refund the full value of the 20 % deposit paid by the customer;

If the customer cancels the reservation within 60 days prior to the check in date no refund will be made by Surfers Lodge.

- **Group reservation with 21 persons and more:**

20 % deposit of the total value of the booking needs to be paid to confirm the reservation, latest 10 days after the booking;

The remaining 80% needs to be paid latest 90 days before arrival date if not Surfers Lodge will cancel the reservation;

If the customer cancel the reservation more than 90 days prior to check in date Surfers Lodge will refund the full value of the 20 % deposit paid by the customer;

If the customer cancels the reservation within 90 days prior to the check in date, no refund will be made by Surfers Lodge.